

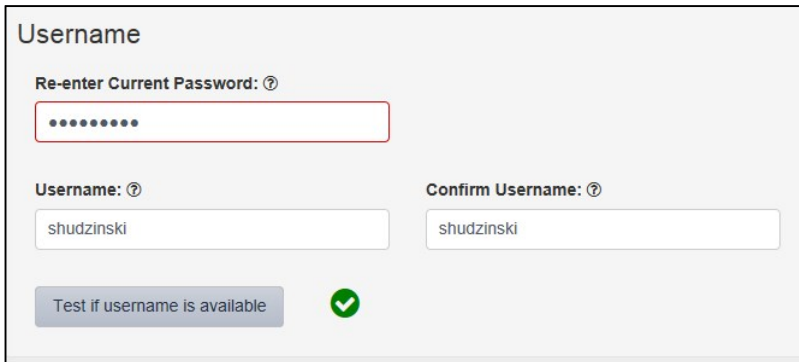
Profile

You can update your profile information in online banking by accessing the Profile Menu Item from the dashboard. Options in the Profile section include:

- Changing/Updating User Names
- Updating/Changing email addresses
- Changing password
- Updating settings
- Updating descriptions of accounts
- Changing address, phone number and email address

User Name

If you would like to update or change your username, it will be necessary for you to see if that username is available. To do so, you must re-validate yourself by entering your password and then typing in your desired Username and then again in the Confirm Username field. You will click the “Test if Username is available” button first and if a green check mark appears, the user name is available.



The screenshot shows a form titled "Username" with the following elements:

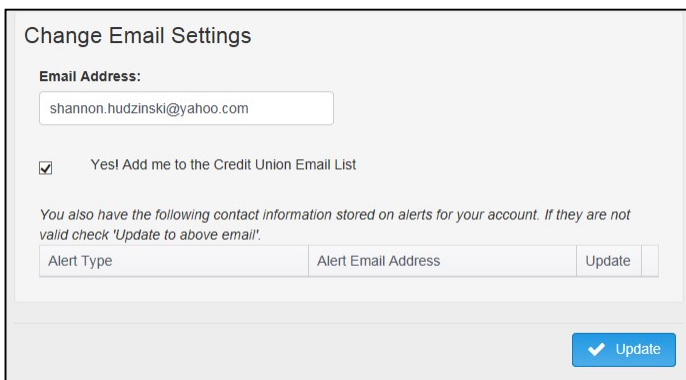
- A label "Re-enter Current Password: ?" above a password input field containing seven dots.
- Two input fields: "Username: ?" containing "shudzinski" and "Confirm Username: ?" containing "shudzinski".
- A button labeled "Test if username is available" with a green checkmark icon to its right.

If it not available or if the user name does not meet the minimum guidelines established by the system and a red circle with a line through it will appear.

No changes will take effect until you click the “Update” button at the bottom of the screen.

Email

To update your email address, you can do so by clicking on Profile>Email. You will enter your new email address and then click “Update.”



The screenshot shows a form titled "Change Email Settings" with the following elements:

- A label "Email Address:" above an input field containing "shannon.hudzinski@yahoo.com".
- A checked checkbox labeled "Yes! Add me to the Credit Union Email List".
- A note: "You also have the following contact information stored on alerts for your account. If they are not valid check 'Update to above email'." Below this are three input fields: "Alert Type", "Alert Email Address", and "Update".
- A blue "Update" button with a checkmark icon at the bottom right.

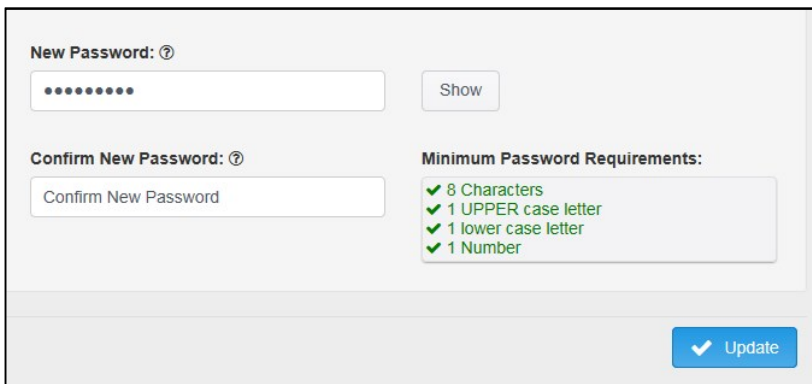
Password

If you would like to change your Password for online banking, choose Profile>Password. You will be required to re-enter your old password and then a new password that meets the minimum password requirements:

- Is at least 8 Characters
- Contains 1 UPPER case letter
- Contains 1 lower case letter
- Contains 1 Number

Passwords can include special characters.

As the password meets the minimum requirements the wording in red turns to green:

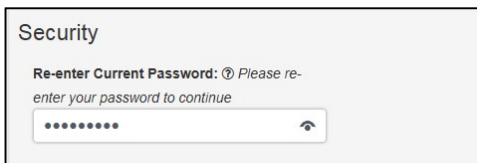


The screenshot shows a web form for changing a password. It includes two input fields: 'New Password' and 'Confirm New Password'. A 'Show' button is next to the 'New Password' field. To the right, a box titled 'Minimum Password Requirements' lists four criteria, all of which are marked with green checkmarks: '8 Characters', '1 UPPER case letter', '1 lower case letter', and '1 Number'. At the bottom right, there is a blue 'Update' button with a white checkmark icon.

You will need to enter the same password twice and then click update.

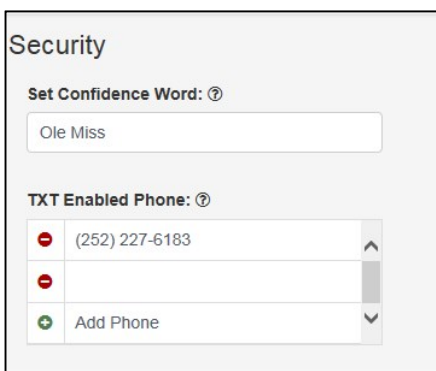
Settings

To update online banking settings, you will choose Profile>Settings. You will need to enter your password and then click "Next."



The screenshot shows a 'Security' settings page. It features a section titled 'Re-enter Current Password' with a subtext 'Please re-enter your password to continue'. Below this is a password input field with a red eye icon to toggle visibility.

You can then update your confidence word as well as the phone number registered through online banking. You can also add an additional phone number for text message alerts.



The screenshot shows the 'Security' settings page with two main sections. The first is 'Set Confidence Word', which has a text input field containing 'Ole Miss'. The second is 'TXT Enabled Phone', which is a list of phone numbers. The first entry is '(252) 227-6183' with a red minus sign to its left. Below it is an empty entry with a red minus sign. At the bottom is an 'Add Phone' entry with a green plus sign. Up and down arrow icons are visible on the right side of the list.

Descriptions

To change the name of accounts, to create nicknames or to re-order the accounts that appear in the Account screens, you can change these by choosing Profile>Descriptions.

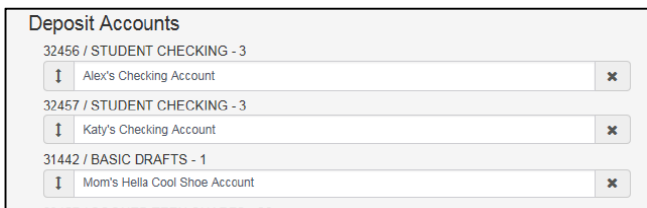
The default naming convention is the your member number then account name. To change the name, click on the X to the right of the account and then re-name the accounts. To save the changes, click the “Update” button at the bottom of the screen.



31442 / BASIC DRAFTS - 1
↑ Mom's Hella Cool Shoe Account X

32456 / STUDENT CHECKING - 3
↑ Alex's Checking Account X

To re-order the accounts, click the Up and Down arrow to the left of the account name and move the account in the order desired. This is the order that the accounts will appear in the main dashboard on the website as well as within the mobile app.



Deposit Accounts

32456 / STUDENT CHECKING - 3
↑ Alex's Checking Account X

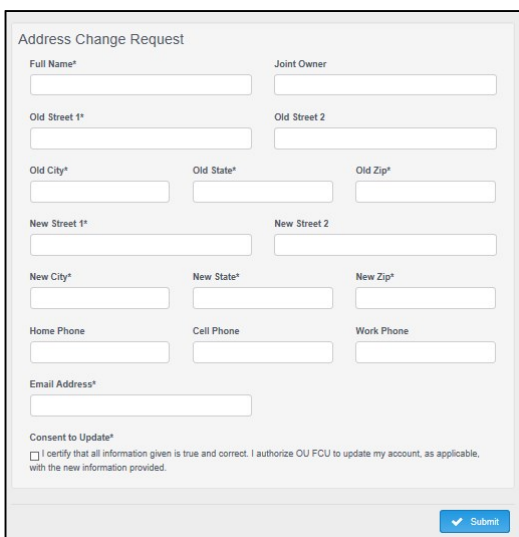
32457 / STUDENT CHECKING - 3
↑ Katy's Checking Account X

31442 / BASIC DRAFTS - 1
↑ Mom's Hella Cool Shoe Account X

Once the changes are made, the next time the website refreshes, the account names and order of listing will be re-arranged.

Change Address

You can update your address using the Profile>Change Address function inside of online banking. You will need to complete all sections marked with an asterisks including Full name (first and last) and street address as well as the old city, state and zip. Updated information will include new street address as well as city, state and zip. You can also update your email address and phone number. Click “Consent to Update” to authorize the credit union to update this information on our system as well. Then click “Submit.”



Address Change Request

Full Name* Joint Owner

Old Street 1* Old Street 2

Old City* Old State* Old Zip*

New Street 1* New Street 2

New City* New State* New Zip*

Home Phone Cell Phone Work Phone

Email Address*

Consent to Update*

I certify that all information given is true and correct. I authorize OU FCU to update my account, as applicable, with the new information provided.

Submit